

Tired of Logging in? Get the D2L App

To succeed during this largely online/hybrid semester, checking your SRU email and the contents of your D2L courses *every day* will be essential. **Brightspace Pulse**, D2L's free mobile app for Android and iOS, will allow you to view all course materials in D2L without having to repeatedly log in. Plus, it will notify you whenever new items have been posted, or an assignment due date is approaching.

[Android Version @ Google Play](#)

[iOS Version](#)

Download links can also be found under the Notifications links on the left side of the D2L welcome screen. You can also visit the D2L Notifications page to opt-in for additional email or text message alerts for things like new Content or News items, new grades posted, or approaching due dates.

Taking a Quiz on D2L – How to Handle Computer Problems

If you have computer problems while taking a quiz/test in D2L, whether it be slow internet or a frozen computer, do not worry and do not quit! Close out of the quiz, then restart your computer, or find a new one to use, then sign back in to D2L. You will be able to resume your quiz with your completed answers still in place. Don't delay, though; although you can exit and re-enter D2L quizzes, time spent outside of the quiz still counts against the limit. The timer does not stop when you leave a quiz!

Module 1 Quiz - Cultural Lingo - Preview

Time Limit: 0:25:00

Time Left: 0:24:38

Exit Preview

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Question 1 (1 point)

Which of the following is not paralinguistic signal?

- Intonation
- Stress
- Speed of delivery
- Proxemics

Question 2 (1 point)

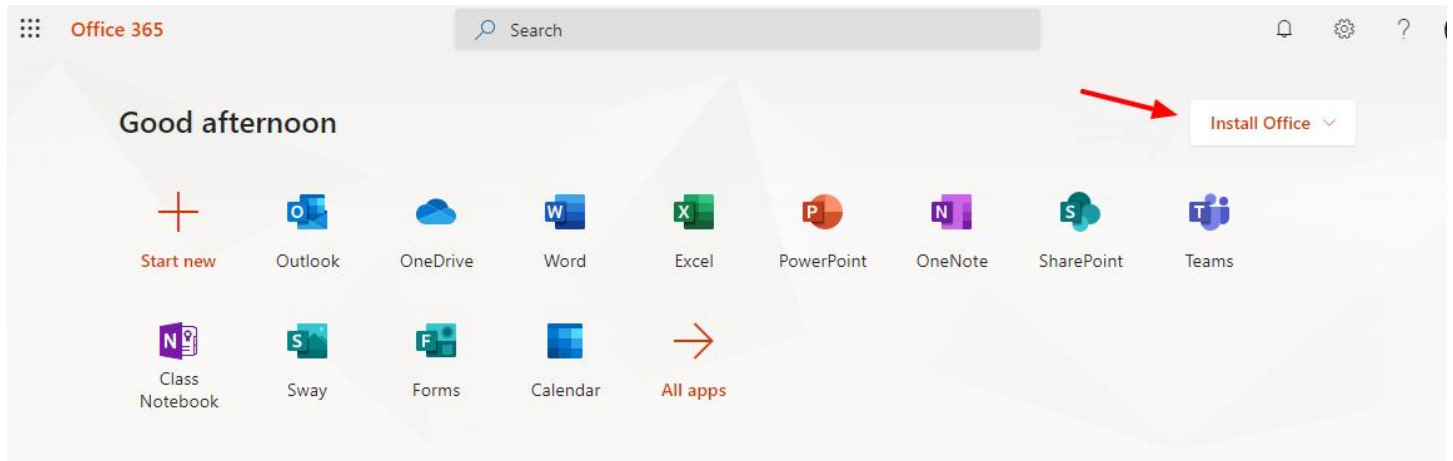
Which component of language is usually discussed in terms of semantics?

Pay attention to the time limit! You can leave and resume a D2L quiz if you have a computer problem, but the timer does not pause! Also, some quizzes are spread on several pages; don't click Submit until you've reached the last page as shown on the panel on the left.

If you still have issues with a quiz/test, email edtech@sru.edu with the name of your course, name of the quiz, and description of what happened.

Don't Have Microsoft Office? It's Free to Download at Office.com

All SRU students can sign in at www.office.com with their full SRU email address and SRU password to not only access the web-based versions of Word, PowerPoint, Excel, and more, but also download the full desktop version of Microsoft Office for PC or Mac. There is no need to pay for Office if you've just purchased a new computer!



Submitting to the Dropbox – Keep File Names Simple

When you save a paper to submit to the Dropbox, don't put punctuation or special characters in the file name (like <^&*#! etc). Only use numbers, spaces, and letters. If you go to upload your paper, and get an "Oops!" error message, this is often the cause.

Submitting to the Dropbox – Use .DOC or PDF

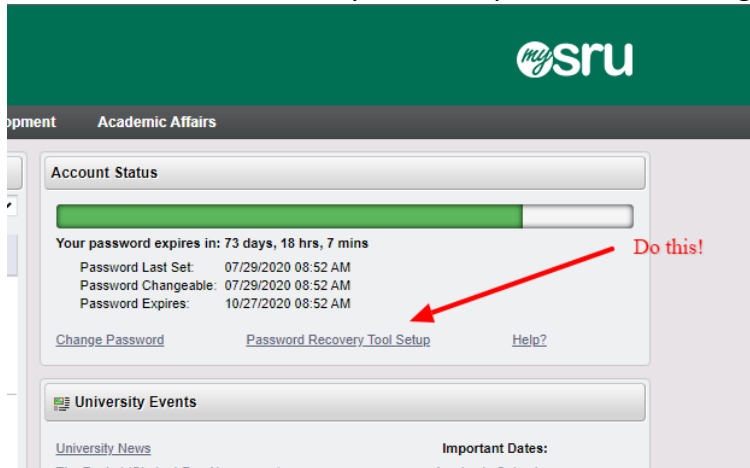
If you are a user of Open Office or Pages for Mac, be sure to use the "Save As" or "Export" function to save your paper as .DOC, .DOCX, or PDF before uploading your work to the D2L Dropbox. Most faculty at SRU are Microsoft Office users and will be unable to open a document in .ODT or .PAGES format.

Creating a Video for a Course? Don't Upload it Directly to the Dropbox, Use SRU MediaSpace

The D2L Dropbox isn't designed to handle large video files and has a small overall file size limit. Trying to upload a .mp4, .avi, .mov, or other large video straight into the Dropbox can take a long time, and files larger than 1 GB won't be accepted. If your professor has asked you to create a video for a class project, upload it to the [MediaSpace](#) section of D2L, then submit a link to it. Full instructions on how to upload videos to [MediaSpace are here](#). Uploading to a YouTube account with "unlisted" privacy is also acceptable.

Avoid Being Locked Out of D2L – Set Up Password Maintenance!

It's a good idea to add your personal email address and/or cell phone number to MySRU so that, if you ever lose your password, you can reset it by yourself without calling the helpdesk. After signing-in to MySRU, click on the "Password Recovery Tool Setup" button on the right-hand side:



Follow the prompts to register your personal email address, or cell number. This way, if you're ever locked out, you can use the Forgot Password button on the MySRU login page, and a temporary password will be sent to your personal/alternate email address.

If you are still having difficulty signing-in, call 724-738-4357; new passwords can't be given out over email.

D2L and Your Privacy

Your professors can view the following information about your D2L activity:

- The days and times that you've signed into a course, and the system overall
- The items in the Content area of a course that you've viewed, and how long you've had them up
- The day and time that you took a quiz, the time that you saved each question, if you left and resumed the quiz at any point, and when you submitted it.
- The *external* ip address of your login activity and quiz attempts. *This can only be used to discern a vague approximation of your physical location, and can't be used to control your computer, connect to your computer, or tell what webpages or programs you may have had open or visited while taking a test, or while doing anything else in D2L.*